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| In re United States Patent Application of: | |) | Docket No.: | 4280-108 |
| Applicants: | ANTILLI, Davide |) | Conf. No.: | 1628 |
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| Application No.: | 10/549,392 |) | Art Unit: | 2614 |
| Date Filed: | September 14, 2005 |) | Examiner: | Phung-Hoang J. Nguyen |
| Title: | SYSTEM AND METHOD FOR THE ESTABLISHMENT OF A CONNECTION BETWEEN A CONTACT REQUESTER AND A COMMUNICATIONS CENTER |) | Customer No.: | 23448 |
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I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on December 8, 2009.
/steven j. hultquist/

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

This responds to the July 7, 2009 Office Action in the above-identified application.

The time for responding to the July 7, 2009 Office Action without extension was set at three months, or October 7, 2009. Applicants hereby request a three months extension of time under 37 CFR § 1.136 to extend the deadline for response to January 7, 2010. Payment of the \$555.00

small entity fee specified in 37 CFR § 1.17(a) is being made by online credit card authorization at the time of EFS filing of this Response. Authorization also is hereby given to charge the amount of any additional fee properly payable for the filing and entry of this Response, to Deposit Account No. 08-3284 of Intellectual Property/Technology Law.

Please amend the claims of the above-identified patent application as set out in **Section I (Amendments to the Claims)** hereof.

Remarks concerning the amendments to the claims and the substance of the July 7, 2009 Office Action are set out in **Section II (Remarks)** hereof.